

QUALITY POLICY OF “ADD-PRODUCTION” s.r.l.

The main purpose of “ADD-Production” s.r.l. in the field of quality is creation a stable trust in international market of AMR systems as to reliable supplier of advanced technology products meeting the best world models.

To achieve this purpose we announce the following principles:

Customer focused

- Customers define a product quality, our main task - to satisfy customers' needs and expectations;
- the highest level of customer service before, during and after sale.

Quality assurance

- Every employee is responsible for the quality of his/her work;
- any activity can and should be improved;
- it is much more important to reveal and eliminate the reasons of a mistake than to punish guilty person.

Production development

- High technology application, participation in new products development;
- workshop equipment modernization, its high quality maintenance.

Staff involving

- Creation of a business collaboration atmosphere based on mutual trust, honesty, team work in solving problems;
- motivation of ideas and suggestions that lead to quality improvement;
- continuous improvement of working conditions, personnel training.

Suppliers collaboration

- Preference to the suppliers who care quality;
- involving of the suppliers in our quality management system.

“ADD-Production” top management team is in charge of providing conditions and implementation of this policy, continuous improvement of Quality Management System.

**General manager
of ADD-Production s.r.l.**



Pilipenko V.P.